



## **VIEW YOUR CLAIM INFORMATION SECURELY ONLINE, ANYWHERE, ANYTIME, WITH WEBeci**

**Visit [www.groupplansolutions.com](http://www.groupplansolutions.com)**

**Go to Member > Select the Claim Inquiry tab**

Click the Health Claim (WEBeci) button, and enter your User ID and Password.

**User ID:** For all new users, the User ID is defaulted to be the employee's Social Security Number or Certificate ID Number. Upon log-in, the system will prompt the user to create a new unique User ID and Password.

**Password:** The default password is the employee's date of birth in MMDDYYYY format. For example, June 4, 1965, would be entered as 06041965. You can change your password by clicking on User Settings. **Still need help? Call us at 888-301-0747.**

## **WEBeci FAQs**

### **My User ID and Password are not working.**

Select the **Forgot Your Password?** link on the login page of WEBeci. The password reminder will pop up. If that does not work, contact the WEBeci administrator at Group Plan Solutions at 888-301-0747, Extension 2319.

### **Accessing spouse and over age dependents' information.**

In accordance with HIPAA guidelines, any and all medical information of dependents who have reached the age of 18 will be restricted. In order to view this information, the primary member must obtain a completed consent form from the covered person(s). Please contact the WEBeci administrator to obtain the form and change or assign user privileges at 888-301-0747, Extension 2319.